

APPENDIX

Steps for pre-registration, pre-submission of questions and voting at the AGM and EGM

Shareholders will be able to observe and/or listen to the AGM and EGM proceedings through a live audio-video webcast using their mobile phones, tablets or computers, or live audio-only stream by calling a toll free telephone number, submit questions in advance of the AGM and EGM and/or vote by appointing the Chairman of the AGM and the Chairman of the EGM as proxy to attend, speak and vote on their behalf at the AGM and the EGM, respectively.

To do so, they will need to complete the following steps:

No.	Steps	Details
1.	Pre-registration	<p>Shareholders must pre-register at the pre-registration website at www.starhub.com/agm-egm2020 from 30 April 2020 up to 10.00 a.m. on 19 May 2020 to enable the Company to verify their status as shareholders.</p> <p>Following the verification, authenticated shareholders will receive an email by 12.00 p.m. (noon) on 21 May 2020. The email will contain (a) user ID and password details, and the link to access the live audio-visual webcast, as well as (b) a PIN code and the toll-free telephone number to access the live audio-only stream, of the AGM and EGM proceedings (the “Confirmation Email”).</p> <p>Shareholders who do not receive the Confirmation Email by 12.00 p.m. (noon) on 21 May 2020, but have registered by the 19 May 2020 deadline should contact the Company’s Share Registrar, M & C Services Private Limited, at +65 6228 0518 or +65 6228 0508 (between 12.00 p.m. (noon) to 7.00 p.m. on 21 May 2020 and between 8.00 a.m. to 9.00 a.m. on 22 May 2020).</p>
2.	Submit questions in advance	<p>Shareholders will not be able to ask questions at the AGM and EGM live during the webcast or audio-stream, and therefore it is important for shareholders to pre-register and submit their questions in advance of the AGM and EGM.</p> <p>Submission of questions. Shareholders can submit questions related to the resolutions to be tabled for approval at the AGM and EGM in advance of the AGM and EGM, in the following manner:</p> <p>(a) Via the pre-registration website at www.starhub.com/agm-egm2020;</p> <p>(b) By post to the Company’s Share Registrar, M & C Services Private Limited, at 112 Robinson Road, #05-01, Singapore 068902; or</p>

No.	Steps	Details
		<p>(c) By email to the Company's Share Registrar, M & C Services Private Limited at gpd@mncsingapore.com.</p> <p>When sending in their questions by post or email, shareholders are required to provide the Company with the following details to enable the Company to verify the shareholders' status:</p> <ul style="list-style-type: none"> • their full name; • their address; and • the manner in which they hold shares in StarHub Ltd (e.g., via CDP, CPF or SRS). <p>Deadline to submit questions. All questions must be submitted by 10.00 a.m. on 19 May 2020.</p> <p>Addressing questions. The Company will endeavour to address all substantial and relevant questions received from shareholders during the AGM and EGM through live audio-visual webcast and live audio-only stream. However, as there may not be sufficient time to address all such questions during the AGM and EGM itself, the Company will publish its responses to those questions which it is unable to address during the AGM and EGM, on its IR website and on SGXNet.</p> <p>Minutes of AGM & EGM. The Company will publish the minutes of the AGM and EGM on its IR website and on SGXNet, and the minutes will include the responses to substantial and relevant questions from shareholders which are addressed during the AGM and EGM respectively.</p>
3.	Submit proxy forms to vote	<p>Appointment of Chairman of the AGM and/or Chairman of the EGM as proxy. Shareholders (whether individual or corporate) who pre-register to observe and/or listen to the AGM and EGM proceedings and wish to vote on the resolutions to be tabled for approval at the AGM and/or EGM must appoint the Chairman of the AGM and Chairman of the EGM as their proxy to attend, speak and vote on their behalf at the AGM and EGM, respectively, in accordance with the instructions on the relevant proxy forms.</p> <p>Specific voting instructions to be given. Where shareholders (whether individual or corporate) appoint the Chairman of the AGM and/or Chairman of the EGM as their proxy, they must give specific instructions as to voting, or abstentions from voting, in respect of a resolution in the proxy form, failing which the appointment of the Chairman of the AGM or, as the case may be, the Chairman of the EGM as proxy for that resolution will be treated as invalid.</p>

No.	Steps	Details
		<p>Submission of proxy forms. Proxy forms must be submitted in the following manner:</p> <p>(a) if submitted by post, be deposited with the Company's Share Registrar, M & C Services Private Limited, at 112 Robinson Road, #05-01, Singapore 068902; or</p> <p>(b) if submitted electronically, be submitted via email to the Company's Share Registrar, M & C Services Private Limited, at gpd@mncsingapore.com,</p> <p>in either case, by 10.00 a.m. on 19 May 2020 (in the case of proxy forms in respect of the resolutions to be tabled for approval at the AGM) and by 10.30 a.m. on 19 May 2020 (in the case of proxy forms in respect of the resolutions to be tabled for approval at the EGM).</p> <p>A shareholder who wishes to submit a proxy form must first download, complete and sign the proxy form, before submitting it by post to the address provided above, or before scanning and sending it by email to the email address provided above.</p> <p>In view of the current COVID-19 situation and the related safe distancing measures which may make it difficult for shareholders to submit completed proxy forms by post, shareholders are strongly encouraged to submit completed proxy forms electronically via email.</p> <p>CPF or SRS investors who wish to appoint the Chairman of the AGM and/or Chairman of the EGM as proxy should approach their respective Agent Banks or SRS Operators to submit their votes by 5.00 p.m. on 12 May 2020.</p>