

during the meetings were responded to at the proceedings. The results of the voting, showing the number of votes cast for and against each resolution and the corresponding percentages, were announced via SGXNET on the same day as the respective general meetings.

Minutes of the general meetings were made available on the StarHub IR website. The minutes recorded substantial and relevant comments and questions raised by shareholders, together with the responses provided by the Board and Management.

### 2026 AGM

The AGM in 2026 will be held in person, to give shareholders the opportunity to engage directly with the Board and Management. Details of the 2026 AGM are set out in a separate announcement released on SGXNET.

## B. ENGAGEMENT WITH SHAREHOLDERS

StarHub remains committed to providing shareholders and the investment community with timely, fair, relevant and accurate information regarding the Group's performance, progress and prospects as well as major industry and corporate developments and other relevant information to enable them to make informed investment decisions and supports transparent and effective engagement.

StarHub solicits and considers the views of shareholders via (a) regular and timely analyst and media briefings throughout the year, (b) frequent interactions between Management, the StarHub IR team and both retail and institutional investors through investor roadshows, conferences organised by major brokerage firms and the SGX-ST, and events organised by StarHub, and (c) independent third-party perception studies commissioned by StarHub. The StarHub IR team promptly provides feedback garnered from the investment community to senior management and the Board to facilitate informed decision-making and continuous improvement. Apart from disclosures made via SGXNET and the Annual Report, the regularly updated StarHub IR website at [IR.starhub.com](http://IR.starhub.com), serves as the principal information platform for shareholders. The website provides access to media releases, financial results, annual reports, SGXNET announcements, presentation materials, archived webcasts and conference calls, as well as other corporate information relating to the Group, including the corporate group structure. Shareholders and investors may also elect to be notified of any new updates via an email alert service to receive notifications of new updates.

To ensure fair and non-selective disclosure, all new material price-sensitive information, including financial results, is first released via SGXNET before being published on the IR website or presented at any media or analyst briefings.

In line with Rule 705 of the SGX-ST Listing Manual, StarHub adopts half-yearly announcements of its financial results. The half-year and full-year financial results include detailed financial statements, key business drivers and Management commentary on the Group's financial performance, and are announced within 45 and 60 days respectively from the end of each financial period.

In addition, StarHub publishes voluntary quarterly performance business updates for the first and third quarters of the financial year, providing shareholders with insights into the Group's interim financial and operational performance.

Shareholders may direct their queries and concerns to the StarHub IR team using the contact details available on the StarHub IR website. The StarHub IR team responds promptly and effectively to shareholder enquiries and keeps Management and the Board fully apprised of shareholder views and sentiments.

Dividends were declared on a half-yearly basis in FY2025, and shareholders were informed of the dividend payments in the respective half-year financial results announcements via SGXNET and the StarHub IR website. In determining dividend payouts, the Board balances the need for a satisfactory return to shareholders against StarHub's investment requirement to ensure sustainable growth.

StarHub remains committed to its dividend policy of distributing at least 80% of net profit attributable to shareholders (adjusted for one-off, non-recurring items) as dividends on a semi-annual basis. Taking into account short-to-mid term business conditions, cash flow and investment requirements, StarHub targets to distribute the higher of 6.0 cents per ordinary share in dividends for FY2026 or its dividend policy.



## 6. MANAGING STAKEHOLDER RELATIONSHIPS

### Engagement with Stakeholders

Engagement with stakeholders is conducted through established channels, including investor showcases and employee town halls. Active engagement with stakeholders enables the Group to understand stakeholder expectations, gain better insights on our business risks and opportunities, and create value for all. Where appropriate, virtual webinars may be organised to facilitate stakeholder engagement and accessibility.

Our key stakeholders' views are identified through a stakeholder mapping exercise, which is reviewed annually to assess their relevance and potential impact on our business. Stakeholder engagement is conducted at both the corporate level and functional divisions across the Group. In FY2025, the Group's key areas of focus in relation to management of stakeholder relationships included transformation and growth initiatives.